

MY JOB: Co-Production Lead

JOB PURPOSE: To Inspire and embed a culture of engagement leading to increased co-production opportunities across all aspects of the service, the local area and pathways in which it sits. To champion a shift in power so people with lived experience have their voices heard to drive decisions made about the design and accessibility of service pathways that support them.

WHAT I AM ACCOUNTABLE FOR:

- Co-producing a system-wide rough sleepers and homeless strategy in partnership with service users, colleagues and partners across mental health and substance misuse, ensuring it is linked directly to the Turning Point engagement strategy.
- Driving the vision and mechanisms for self-sustaining co-production activities maintained and further developed by people with lived experience.
- Initiating and supporting the development of a menu of involvement, engagement and coproduction opportunities ensuring these are accessible to everyone who wishes to participate.
- The implementation of engagement approaches across the service with the development and co-production of networks, toolkits, resources etc.
- Championing the expansion of peer development opportunities to access employment in services that have supported them and in new service models.
- Developing and implementing methods of monitoring the progress and effectiveness of the strategy in practice. Identifying themes for continuous improvements.
- Develop guidance for colleagues and ensure all required policies and procedures related to co production are developed and embedded.
- Support and train colleagues to identify opportunities where feedback or co production would be useful when delivering service improvement, transformation or commissioning, and what methods to use.
- Ensuring the voice of people we support, their families and carers is heard across Turning Point's business units and internal support services.
- Ongoing engagement and updates to stakeholders in relation to relevant co-production activity and developments.
- Support new business design and implementation.

HOW I OPERATE:

Values Led Leadership

- High levels of interpersonal skills that role model involvement and ability to engage with multiple people with differing needs.
- Engaging leadership style with the ability to deliver service results through yourself and others.
- Adaptable and able to work in a challenging and changeable environment.
- Role modelling our values.
- Act as an ambassador for the organisation.
- Ability to be flexible and adaptable.
- Ability to work as part of a broader team.
- Ability to learn and reflect.

WHAT I NEED:

Skills Knowledge

- Extensive history or knowledge of homelessness and rough sleeping.
- Experience of inspiring confidence with homelessness and rough sleepers and able to encourage their involvement.
- Confident and resilient, with the ability to work with and lead on aspects of the service development.
- Compassion, energy, enthusiasm.
- Good written & verbal communication skills.
- Knowledge of IT / digital systems.