

Role Profile: PSI (Psycho-social Interventions) &

Peer Mentor Team Leader...Leading the delivery of high-quality psycho-social interventions, peer mentoring and volunteer services within a trauma-informed, psychologically informed and recovery-focused framework.



WHAT I AM ACCOUNTABLE FOR:

PSI Lead

- Overseeing the delivery of high quality, targeted individual and group psycho-social interventions with the people we support
- The delivery of high quality, effective and responsive local PSI training
- Ensuring that the service delivers a comprehensive groupwork timetable in line with Turning Point's evidence-based treatment pathways
- Ensuring clear referral processes and sufficient group capacity to meet need in all locations
- Delivering a schedule of groupwork supervision
- Delivering group observations and providing supportive and developmental feedback to colleagues
- Ensuring that all those who are delivering groups are appropriately trained

Peer Mentor Lead

- Ensuring the delivery of high quality, safe, peer mentoring and volunteer service
- Adhering to the Peer Mentor and Volunteer Policy for recruitment, training, management and supervision of peer mentors
- Ensuring that peer mentors and volunteers are competent to complete appropriate tasks
- Ensuring that peer mentor and volunteer activities are appropriately recorded in a timely manner
- Proactively developing the skills and qualities required for the individual goals of the peer mentors and volunteers.
- To manage relapses in line with the Peer Mentor and Volunteer Policy
- Promoting the peer mentoring and volunteering program with internal and external stakeholders

HOW I OPERATE:

Values Led Leadership

- I work together with others to get the best possible outcomes.
- I put the people we support at the heart of everything I do.
- I treat others with respect, actively listen and embrace different points of view.
- I maintain a high level of belief in the abilities of the people we support and model a non-judgemental approach.
- I maintain professional boundaries and present a professional image at all times.
- I actively seek opportunities to develop myself and others.
- I take ownership and accountability for my actions and decisions.
- I foster an effective, collaborative and psychologically informed culture across teams and partner agencies.

WHAT I NEED:

Skills \ Knowledge

- Passion, energy, enthusiasm,
- Excellent written and verbal communication skills
- Experience of offering PSIs in the Health & Social Care sector
- Understanding of working with people with lived experience and volunteers
- Foster an effective, cross organisational and collaborative way of working
- Knowledge of IT systems
- Understanding of substance use and experience working in substance use services
- Knowledge, skills and experience relating to coaching and mentoring
- Desirable - Training Qualification

PSI & Peer Mentor Team Leader

Role expectations



PEOPLE:

PSI Lead

- Supporting with the identification and training of colleagues to ensure the PSI groupwork programme can be delivered
- Providing quality groupwork supervision and observations with feedback to improve quality of groupwork provision
- Work collaboratively with psychology team in relation to psychosocial interventions

Peer Mentor Lead

- Arrange and oversee recruitment, training, supervision and development of peer mentors and volunteers.
- Support the peer mentors and volunteers to achieve their personal goals through personal and professional development plans.
- Encourage a culture of life-long learning through training opportunities both inside and outside Turning Point.
- Develop the peer mentor and volunteer team through team meetings by locality and service.
- Coach and mentor team members to reach their potential.
- Feedback all relevant information from all sources of information.
- To encourage person-centered support and goal-setting.
- Encourage progress through the organisation to paid employment.

PROCESS:

PSI Lead

- Ensuring the high-quality provision of psycho-social interventions
- Overseeing implementation and evaluation of outcome measures for psycho-social interventions
- Deliver PSI training for the service including Motivational Interviewing training.
- Ensure regular groupwork supervision and observation of PSI delivery across the service

Peer Mentor Lead

- Recruit in-line with safe practice
- Deliver training for peer mentors and volunteers to cover all aspects of the role and to ensure that the legal requirements of both are understood
- Ensure regular supervision with peer mentors and volunteers
- Monitor compliance of the staff file information held in each office
- Attend governance and compliance meetings and provide information re peer mentoring and volunteering as required
- Develop the peer mentor and volunteer service in line with consultation with peer mentors and people who access our services
- Assist with the preparation information for commissioners /contract monitoring reports.