

## JOB DESCRIPTION

|                   |                                       |
|-------------------|---------------------------------------|
| <b>Job title</b>  | Hospital Liaison Recovery Worker      |
| <b>Department</b> | Substance Misuse                      |
| <b>Reports to</b> | Senior Recovery Worker or Team Leader |
| <b>Grade</b>      | 3                                     |

|                             |   |
|-----------------------------|---|
| <b>Job purpose</b>          | To assist in delivering TP's Substance Misuse strategy by planning and providing high quality, innovative care which reflects our person centred values and the high levels of ambition we have for the recovery of the individuals for whom we provide support.  |
| <b>Key accountabilities</b> | <p>To deliver Hospital in-reach to A&amp;E departments, medical wards and GI wards.</p> <p>Contribute to the development of after care packages in conjunction with the Hospital Alcohol and Drug Liaison Nurses prior to hospital discharge.</p> <p>To contribute to the development of seamless care pathways for continuation of detoxification regimes where these are initiated in hospital and are appropriate to continue in the community.</p> <p>To complete assessments, provide early engagement, advice and brief interventions for those identified as having substance misuse support needs by Hospital Drug and Alcohol liaison nurses and develop packages of care within the community</p> <p>To work with families / significant others of those identified as having drug and alcohol support needs upon release from hospital to maximise social recovery capital and to support families / significant others. To involve them in recovery plans where possible.</p> <p>Work flexibly in a variety of settings to create care and support plans that meet the needs of the service and clients in accordance with the recovery agenda, by:-</p> <ul style="list-style-type: none"> <li>✚ Developing strength-based recovery plans with individuals that are; comprehensive, person-centred and individualised based on a clear assessment of that individual's needs and circumstances.</li> <li>✚ Involving individuals and their family/advocates in the planning of the individual's care.</li> <li>✚ Completing accurate, person-centred and individualised risk assessments.</li> <li>✚ Reflecting the structure and aims of SM's Models of Psychosocial Interventions.</li> </ul> <p>Deliver excellent person-centred interventions with individuals for whom we provide support within the Service in accordance with agreed recovery plans by:-</p> <ul style="list-style-type: none"> <li>✚ Holding frequent key work sessions.</li> <li>✚ Regularly reviewing and, where required, updating comprehensive assessment and risk assessments.</li> <li>✚ Providing person-centred care that reflects the rights, preferences and</li> </ul> |

|  |   |
|--|---|
|  | <p>choices of individuals in an environment that is safe, healthy and maintains the individual's dignity and well-being.</p> <ul style="list-style-type: none"> <li>✚ Administering prescriptions in accordance with stated policy and procedure and the client's needs.</li> <li>✚ Providing an environment that is free from abuse or neglect, observing agreed safeguarding practices.</li> <li>✚ Identifying and promoting appropriate opportunities for individuals to engage with their community. (e.g. Employment, Training and Education, volunteering etc)</li> <li>✚ Reviewing and monitoring the individual's recovery through regular recovery plan reviews that ensure continued relevance of interventions.</li> <li>✚ Engaging in regular 1-2-1 supervision and clinical team meetings</li> </ul> |
|  | Ensure that the agreed quality objectives are met by prioritising, planning and organising own workload with reference to caseload plans agreed with your Senior Recovery Worker/Team Leader.   |
|  | Contribute to effective financial management in own role by carrying out day to day activities and making workplace decisions that reflect an understanding of costs.   |
|  | Contribute to SM's growth and business development plans by being an advocate for Turning Point to clients, their families, stakeholders and other external contacts and partners through delivering on commitments and presenting TP in a positive image.  |
|  | <p>Observe Turning Point's information management strategy by:-</p> <ul style="list-style-type: none"> <li>✚ Ensuring all data and information relating to own clients is accurate and shared in the appropriate way with key stakeholders.</li> <li>✚ Inputting outcomes data and other information into corporate systems in accordance with stated policies and procedures.</li> </ul>   |
|  | Carry out day to day tasks in accordance with stated policies, procedures and regulations to assist the service achieve its compliance obligations.   |
|  | Assist the effective flow of information within the team, with managers and external parties by passing on and seeking information required, raising unresolved concerns and taking an active interest in TP's internal communications.   |
|  | Deliver on role performance commitments and seek to maximise own learning and potential, by seeking guidance, support, coaching and training and capitalising on the range of development opportunities provided by Turning Point in accordance with your Skill Profile.  |
|  | Help the service to optimise its performance by making full use of and highlighting/suggesting improvements for the management of IT, facilities and other physical resources that impact on the day to day provision of services to clients.   |
|  | <p>Project the desired image of Turning Point by:-</p> <ul style="list-style-type: none"> <li>✚ Understanding and promoting TP's values and their application to Substance Misuse.</li> <li>✚ Demonstrating our values through your own day to day behaviour.</li> </ul>  |
|  | Undertake any other duties within your capabilities that are relevant to the job and reasonably requested of you by your manager.   |

|                   |                      |                                     |
|-------------------|----------------------|-------------------------------------|
| <b>Dimensions</b> | Direct reports       | None                                |
|                   | Total staff overseen | None                                |
|                   | Internal contacts    | Team Leader/Senior Recovery Worker. |

|  |                     |   |
|--|---------------------|---|
|  |                     | Some contact with managers in own service.<br>Fellow recovery Workers and clinical staff.   |
|  | External contacts   | Hospital staff, Advocacy services/service user feedback (forums) – discuss ethical issues regarding service users.  |
|  | Planning horizon    | Short term planning of own work in accordance with caseload plans agreed with more senior staff.  |
|  | Problems solved     | Client presenting issues with input from senior worker/team leader when appropriate.<br>Making independent decisions on client interactions within agreed policies, processes and procedures. |
|  | Financial authority | To deliver role with an understanding of financial constraints.   |