

Get Connected Manager



...Ensuring quality, effective and safe service delivery and care for the people we support

WHAT I AM ACCOUNTABLE FOR:

- Oversight of the 'Get Connected Program' including Education, Training and Employment, Peer mentoring, Volunteering, Service User Involvement. To include the management of the Innovation Fund and ETE Fund- grants for individuals and groups to promote the Five Ways to Wellbeing
- Working with partners and stakeholders to promote the work of the services and to maximise referral numbers
- Lead the services by attending community and professional events and representing the service in meetings/ training
- Communicate with Local Authority and other partners on joint initiatives, pathways and campaigns
- To lead on the ongoing development of the award winning online Roads to Recovery Asset Map
- Building and developing relationship with community groups and BAME populations
- Develop and oversee the DAWs Alumni scheme including digital and face to face events.
- Managing staff and contractors to deliver the goals of the services
- Consultation and coproduction of the Get Connected programme with service users and staff.
- To lead on staff wellbeing issues
- Oversight of the Post treatment Support service at DAWs including our gym swim programs, Park Fit and 'Hi Five' Outward Bounds Program

HOW I OPERATE

Values Led Leadership

- Role modelling our values
- Build and maintain effective relationships with internal stakeholders, commissioners, regulatory bodies and local influencers – being open and listening to improve
- Share learning, feedback, coach and support other Managers to deliver successful contracts
- Take a collaborative approach to building relationships with people at all levels across all areas of the business
- Effective and timely horizon scanning, planning for the future and assessing risks/opportunities
- To lead Turning Point in its joint work with local partners to fully integrate Turning Point services into the Local Integrated Care System as well as wider community initiatives.
- Working alongside the Partnership Manager and Health Promotion Manager to develop the services' promotion and marketing strategy

WHAT I NEED:

Skills \ Knowledge

The role would suit someone with either a background in Education, Training and Employment (ETE) or in Health Promotion Work. Experience of working in substance misuse services is an advantage but more important is a willingness to learn, a passion for helping people and a desire to bring your experience in ETE or health promotion into the role. Also:

- Compassion, energy, enthusiasm
- Experience of managing staff or volunteers
- Good written & verbal communication skills
- Knowledge of IT / digital systems
- Strong influencing and communication skills that achieve engagement across all levels; internally and externally
- Resilience to respond and function within high pressure environments