

Wellbeing Worker

Role Profile

Delivering high-quality person-centered Substance Misuse & health and wellbeing interventions



WHAT I AM ACCOUNTABLE FOR:

- Effective case management of service users with substance misuse issues;
- To carry out comprehensive substance misuse assessments including assessment of personal strengths and identification of any risk factors;
- Formulate, monitor and review risk assessments and risk management plans that effectively safeguard and protect service users and families/carers from harm;
- To develop person centred recovery plans using a strengths-based approach in partnership with service users and others involved in their support network;
- Maintain a high standard of case notes and prepare and present narrative reports as required;
- Consistent, timely and accurate collection, recording and reporting of data and information relating to a client treatment journey;
- Ensuring achievement of key performance indicators relevant to your role;
- Effective multiagency working with statutory and non-statutory agencies in relation to the wider presenting needs and complexities of service users;
- Deliver and support harm reduction interventions, including needle exchange and access to physical health care including BBV and health screening;
- Ensuring all paperwork and recording in accordance with Turning Point policy and procedure and follow information governance guidelines.
- **Participate in prison led interventions with client's (ACCT, CSIP etc).**
- **Facilitate and support in group interventions.**

HOW I OPERATE:

Values Led Leadership

- Demonstrate a positive attitude to your work;
- You will enjoy helping others and supporting individuals to achieve their goals;
- Being a great team member and working collaboratively will be something you enjoy;
- Maintain a high-level belief in our service user's capacity to change and model a non-judgemental approach;
- Reflective practice, learning and effective team work;
- Maintain professional **and security** boundaries and present a professional image at all times;
- Treat everyone with respect and promote individuals equality, diversity and rights.

WHAT I NEED:

Skills \ Knowledge

Essential :

- Substance misuse knowledge;
- Experience and knowledge of effective caseload management;
- Demonstrable skills and knowledge in assessing risk presented by clients to themselves and others;
- Knowledge of engagement and intervention strategies;
- Harm reduction, suicide and self-harm aware;
- Organised with IT skills;
- Ability to manage own time, prioritise activities and maintain accountability for your work;
- Experience of working in partnership with different agencies;
- Maintain clear professional boundaries.

Desirable :

- Relevant professional qualification.

Wellbeing Worker Role Expectations



PEOPLE:

- Working as part of a team with colleagues including providing cover for planned and unplanned absences;
- Actively participate in multi-disciplinary team meetings and other service meetings;
- Thorough and timely communication with partner agencies e.g. GPs, Safeguarding, Criminal Justice Partners;
- Undertaking training to enhance skills, knowledge and practice;
- Seeking advice from colleagues, subject matter experts, clinical staff and managers to support practice;
- Actively engaging in your own supervision, Ongoing Personal Review and Personal Development Planning Process;
- Representing Turning Point and Turning Point's organisational values at meetings and events;
- Ensuring an environment free from discrimination;
- Prioritising safeguarding of children and vulnerable adults and escalating any concerns.

PROCESS:

- Providing high quality case management to a caseload of service users including assessment, recovery planning, risk assessments and case reviews ensuring completion within organisational policy timescales;
- Delivery of psychosocial treatment interventions in groups and on a 1:2:1 basis;
- Supporting service users to access clinical interventions where required including engaging in clinical reviews, ensuring these occur within organisational policy;
- Providing prescription to service users where these are not posted to pharmacies;
- Distributing and training service users in naloxone;
- Delivering harm reduction advice including distributing clean injecting equipment through needle syringe programmes;
- Completing urine testing and dry blood spot testing following appropriate infection control procedures;
- Ensuring access to Recovery Support interventions including onward referrals;
- High quality record keeping for service users in treatment;
- Completing all tasks and documentation to ensure achievement of key performance indicators relevant to your role;
- Writing reports as required (e.g. safeguarding reports).