

## PERSON SPECIFICATION

<b>Job title</b>	<b>Pharmacy Support Services Pharmacist</b>
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<b>Personal Effectiveness</b>	<b>Essential</b>	<b>Desirable</b>
	<ul style="list-style-type: none"> <li>• Excellent interpersonal skills at all levels to engage, build relationships and influence colleagues (internal and external) and service users</li> <li>• Plain English skills, both verbal and written, to bring clarity and purpose to the medicines optimisation agenda</li> <li>• Ability to tailor message to the audience and to convey Medicines Optimisation related information to wider staff and external stakeholders</li> <li>• Ability to deliver against agreed objectives, targets and Key Performance Indicators (KPIs)</li> <li>• Ability to influence nursing, medical and other multidisciplinary staff</li> <li>• Ability to communicate effectively with community pharmacy colleagues (including the Local Pharmaceutical Committees) and other external stakeholders</li> <li>• Displays commitment to improving quality of service to Service Users</li> <li>• Evidence of developing self through Continuing Professional Development (CPD)</li> </ul>	<ul style="list-style-type: none"> <li>• Demonstrates evidence of having worked effectively within a multi-professional group</li> <li>• Knowledge of dealing with and managing conflict</li> <li>• Experience of change management within the medicines optimisation forum</li> <li>• Experience of working with commissioners</li> </ul>

<b>Technical effectiveness</b>	<b>Essential</b>	<b>Desirable</b>
	<ul style="list-style-type: none"> <li>• Demonstrates knowledge of legislation and guidance relating to the medicines optimisation agenda</li> <li>• Recognise barriers to understanding, particularly within client groups</li> <li>• Can communicate drug or medicine related information to other prescribers, clinicians and non-healthcare staff and in situations where professionals</li> </ul>	<ul style="list-style-type: none"> <li>• Experience of guiding others to ensure the appropriate application of Medicines legislation and best practice to everyday medicines optimisation practice</li> <li>• Experience of providing pharmaceutical advice relevant to substance misuse to others</li> <li>• Proven record of working within multidisciplinary teams</li> <li>• Experience of working within a</li> </ul>

	may challenge advice <ul style="list-style-type: none"> <li>• Ability to plan and organise own time</li> <li>• Demonstrates an excellent working knowledge and skills in using Microsoft Office/365</li> <li>• Demonstrates excellent IT skills for record keeping, document production and electronic communication</li> <li>• Demonstrates working knowledge and skills in supporting the development of policies, procedures and protocols</li> </ul>	team that includes non-healthcare staff <ul style="list-style-type: none"> <li>• Proven and demonstrable audit skills and implementing changes associated with the audit process</li> </ul>
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Acquired experience & qualifications	Essential	Desirable
	<ul style="list-style-type: none"> <li>• Registered Pharmacist with the General Pharmaceutical Council (GPhC)</li> <li>• Experience in delivering the medicines optimisation agenda through a CCG Medicines Optimisation Team or equivalent</li> <li>• Minimum 3 years post-registration experience as a Pharmacist</li> <li>• Ensure knowledge and Continued Professional Development is maintained</li> </ul>	<ul style="list-style-type: none"> <li>• Experience of providing training to others.</li> <li>• Experience of implementing audit findings and completing the audit cycle to produce effective change.</li> <li>• RCGP Certificate in the Management of Drug Misuse Part 1 or CPPE Substance Use and Misuse</li> <li>• Experience of working within a specialist substance misuse service</li> <li>• Expertise in drug and alcohol related health issues and evidence based practice, including relevant public health and harm reduction</li> <li>• Experience of working with Substance Misuse Service Users</li> </ul>

Other requirements	Essential	Desirable
	<ul style="list-style-type: none"> <li>• Flexibility of working hours</li> <li>• Able to provide support to a range of professionals and Service Users or Carers</li> <li>• Able to travel to different locations across England to participate in audits and meetings</li> <li>• Ability to self-motivate, organise and prioritise own workload</li> <li>• Commitment to support Turning Point's values and organisational strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Drivers licence</li> </ul>